

## ZILKA KOTAB

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## FAX COVER SHEET

Date: January 28, 2005	Phone Number	Fax Number
To: Examiner McFadden		(703) 872-9306
From: Kevin J. Zilka		

Docket No.: NA11P042/01.273.01

App. No: 10/017,264

Total Number of Pages Being Transmitted, Including Cover Sheet: 13

## Message:

Please deliver to Examiner McFadden.

Thank you,

Kevin J. Zilka

☐ Original to follow Via Regular Mail ☒ Original will Not be Sent ☐ Original will follow Via Overnight Courier

\*\*\*\*\*  
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AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

January 28, 2005

JAN 28 2005  
PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

P. Yago et al.

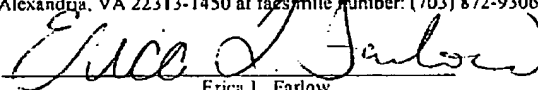
Application No. 10/017,264

Filed: December 14, 2001

For: SYSTEM, METHOD AND COMPUTER PROGRAM)  
PRODUCT FOR MONITORING VOICE )  
APPLICATION CALLS OVER A NETWORK)) )  
) Group Art Unit: 2644  
) )  
) Examiner: Mcfadden, S.  
) )  
) Date: January 28, 2005  
) )CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-9306 on the above date.

Signed:

  
Erica L. FarlowCommissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- ☒ If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. NA11P042). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Kotab, PCKevin J. Zilka  
Registration No. 41,429P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/96)

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JAN 28 2005

## PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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P. Yago et al. ) Group Art Unit: 2644  
Application No. 10/017,264 ) Examiner: Mcfadden, S.  
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date

Signed:

  
Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## AMENDMENT A

Sir:

In response to the Office Action mailed January 14, 2005, please enter the  
following: